Virtual Conference Details:

- The virtual conference begins on Thursday, 10 September 2020 at 06:00 AM EDT (GMT -4). A mix of different sessions (keynotes, panels, tutorials, demos, etc.) will be released on each of the first three days, but all content will remain available for a full month. The schedule of events, including the event type and access information, is included below.

(For the full conference program, please visit https://ieee-wf-5g.org/program/)

- In order to access the Virtual Sessions, you must have a paid registration to IEEE 5G World Forum 2020.

(For more registration information, please visit https://ieee-wf-5g.org/registration/)

### Overview of Program

<table>
<thead>
<tr>
<th>Event Type</th>
<th>Keynotes</th>
<th>Panels</th>
<th>Tutorials/Workshops</th>
<th>Topical/Vertical Tracks</th>
<th>Technical Talks</th>
</tr>
</thead>
<tbody>
<tr>
<td>First release</td>
<td>08:30 AM EDT, 10 September</td>
<td>06:00 AM EDT, 10 September</td>
<td>08:30 AM EDT, 10 September</td>
<td>08:30 AM EDT, 10 September</td>
<td>08:30 AM EDT, 10 September</td>
</tr>
<tr>
<td>Event Type</td>
<td>Live (Daily)</td>
<td>Live &amp; On Demand</td>
<td>On Demand</td>
<td>Live &amp; On Demand</td>
<td>On Demand</td>
</tr>
</tbody>
</table>

Help Desk Information:

Please direct any questions about access or the Virtual Conference platform to the IEEE MCE Digital Events team. Email Brett Houseal at b.houseal@ieee.org, Gudrun Bornschein at g.bornschein@ieee.org, and/or David Stankiewicz at d.stankiewicz@ieee.org.

For all other conference inquiries, contact Brad Kloza at b.kloza@ieee.org and/or Ashutosh Dutta at ad37@caa.columbia.edu.

Please read on for information about the platform and recommended technical specs.
Virtual Conference Sessions, Access, and Communications:

The Program page on the IEEE 5G World Forum 2020 website contains the links to access each Virtual Session room: https://ieee-wf-5g.org/program/

To enter a Session, simply click on the “Launch Session” link and enter the Registration Email used for your Conference Registration (see example log in page below). Please note that it must match the email address that you used for your conference registration or you will be unable to access the Session.

![Login Page](image)

If you receive a message that the event is not currently available:

- The live or on-demand session you are trying to access may not have opened for broadcast. Verify the time and date to ensure the start time of the session.

- The live session you are trying to access has concluded but the on-demand version is not yet available. Please, check back 24 hours after the original session concluded to access the on-demand version.

The IEEE 5G World Forum 2020 is using the ON24 virtual platform. During your virtual conference experience, be sure to utilize the engagement widgets within ON24, which features two types of ways to communicate with speakers, session chairs, and other attendees.

1) The purple Q&A button allows you to submit questions directly to the presenters during on demand viewing. Q&A is asynchronous and private, like email. When submitting a question, please reference the presenter and talk title.

2) The blue Chat button is an interactive group chat. This will save all of your communications within the chat dialogue. Use this to have a direct conversation with whomever may be watching the videos at the same time as you, or to simply make a comment. If you are an author, presenter, or session chair in a specified session, please check this group chat every so often to be able to answer any questions asked of you. Chat is real-time and public, like Slack. Please be respectful.
Conference Resources:

Within each virtual session is a Resources window, which includes important program related information about the virtual conference. Please check out the various links and assets.

<table>
<thead>
<tr>
<th>Supported Browsers for PC running Windows 7 or newer</th>
<th>Supported Browsers for Mac running Mac OS 10.10 or newer</th>
</tr>
</thead>
<tbody>
<tr>
<td>· Google Chrome v58+</td>
<td>· Google Chrome v56+</td>
</tr>
<tr>
<td>· Mozilla Firefox v53+</td>
<td>· Mozilla Firefox v53+</td>
</tr>
<tr>
<td>· Microsoft Edge Browser v38+</td>
<td>· Safari v10.1+</td>
</tr>
<tr>
<td>· Microsoft Internet Explorer 11*</td>
<td></td>
</tr>
</tbody>
</table>

ON24 is also optimized to run on the latest Apple and Android mobile or tablet devices.

Audience Bandwidth Requirements

For audio events, a minimum internet connection of 128 Kbps is recommended.
For video events, a minimum internet connection of 800 Kbps is recommended.

If you are experiencing any audio or video playback issues, verify your internet speed and reduce network congestion to improve quality.